

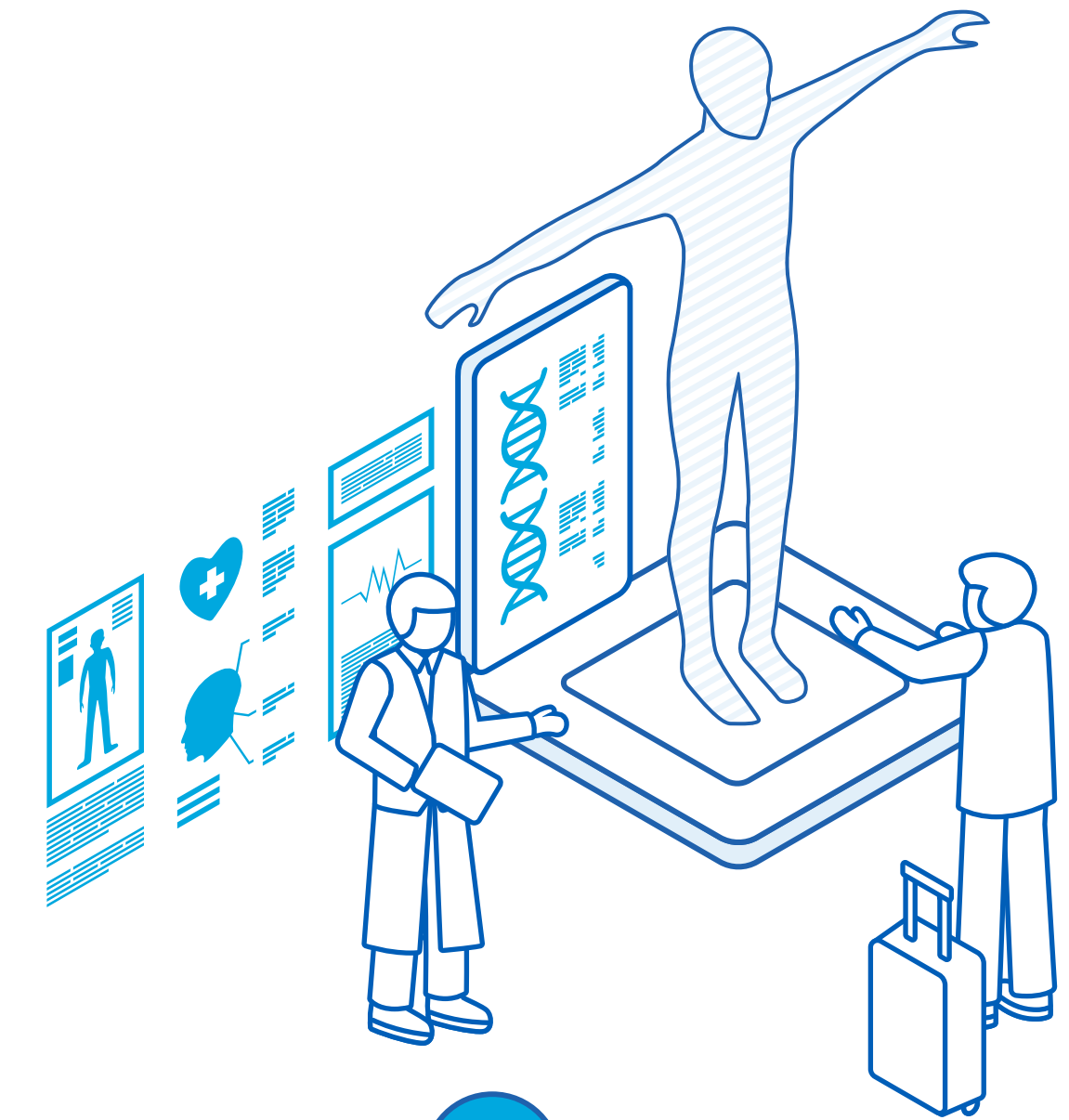
RETHINKING TRAVEL

What travel could look like in the future...

1

UPDATED INFORMATION AND RESOURCES

Throughout the pandemic, understanding what is happening and what countries or regions are doing is key. For the traveler, having the latest and most up-to-date information at their fingertips will be crucial.



2

AUTOMATED HEALTH CHECKS

Rapid and automated health testing at airports will become the norm. From simply taking the temperature of passengers to more sophisticated procedures such as thermal imaging, airports and airlines will need to adapt logistics and protocols to incorporate this into their day-to-day operations.

3

SOCIAL DISTANCING

Social distancing will be the norm in airports, both in terms of leaving empty seats between travelers and spreading queues.



4

ENHANCED DIGITAL IDENTIFICATION

The implementation of biometric-based technology for passenger processing at border control, security and boarding gates will be accelerated by this crisis.

5

MOVEMENT TRACKING

Companies and stores will equip existing cameras with AI software to track social distancing and mask-wearing, in an effort to comply with new protocols and ensure safety for consumers.

6

ROBOT-POWERED SERVICES

Companies will invest in automated services and robot implementation, as robots move out of warehouses and into everyday life – helped along by falling hardware costs and the rise of 5G networks.

8

HYGIENE AND SANITIZATION

In order to regain travelers' trust, companies will ensure enhanced and automated hygiene protocols.

7

VIRTUAL EXPERIENCES

Use of VR headsets will serve to explore virtual travel destinations.